

Silsby Library – Charlestown, NH

The Trustees and staff of the Silsby Library in Charlestown would like to hear from you about how the library might better suit the patron's needs! We would appreciate your answers, comments and suggestions on the following survey questions:

1. How often do you visit the library (for any reason)?

_____ never/almost never _____ 1-2X month _____ 1-2X a week _____ more often than 1-2X a week

2. Have you visited the library more often in the past but now do not come as often? Why?

3a) Do you live in Charlestown?

b) What are the main reasons that you come to the library? (check all that apply)

___check out books/magazines

___check out electronic books/audio books

___check out DVD's/CD's

___attend library programs (adult or children's)

___use the computers

___ask for information

___use interlibrary loan

___buy books at book sales

___use reference material/conduct research

___other _____ (e.g. quiet place to read or work, play a game, have a meeting, etc.)

4. What services would you like to see online (list of upcoming programs,etc.)? Did you know that you can search the library catalog online? _____ Would you like to be on a library email list? _____

5. Do any of the following keep you from visiting the library?

Lack of transportation

Poor selection of materials

Not interested in library programs

Inconvenient hours

Other:

6. If you chose inconvenient hours in the above question, are there specific days or hours when you would most likely use the library?:

Mon AM__ Tues AM__ Wed AM__ Thurs AM__ Friday AM__ Sat AM__

Mon PM__ Tues PM__ Wed PM__ Thurs PM__ Friday PM__ Sat PM__ Sun PM__

Mon eve__ Tues eve__ Wed eve__ Thurs eve__ Sun eve__

7. Do you belong to a club or organization that could make use of the library facilities?

8. Is there anything else that would make you come into the library more often (certain types of programs, more of a specific type of book/DVD/other material, etc.)?

Thank You for your time!! You can return this survey to the library in person, put it into the book return, or mail it to:

Silsby Library

PO Box 307

Charlestown, NH 03603